Mentor Training Question Sheet

Mentor Name: __________________________ Cadet Name: __________________________

Instructions: Please fill in your response to each question as you complete each of the online training modules.

Module 1: Welcome to the ChalleNGe Team

1. The National Guard Youth ChalleNGe Program (NGYCP) is a co-educational, preventative program for high school dropouts ages sixteen to nineteen years old.
   □ True □ False

2. This website provides specific information for National Guard Youth ChalleNGe program mentors.
   □ http://www.communityforyouth.org
   □ http://www.bbbs.org
   □ http://www.mentoring.org
   □ http://www.hoosieryouthchallenge.org/mentors

3. "The mission of the National Guard Youth ChalleNGe Program is to intervene in and reclaim the lives of at-risk youth to produce program graduates with the values, skills, education and self-discipline necessary to succeed as adults."

   This is the __________________________ for the ChalleNGe program.

4. Throughout this online training series, you will use _______ to start to build a virtual community of mentors.
   □ Twitter □ Facebook
   □ LinkedIn □ Telephone

5. List one thing you learned from the introduction video show in this module.

   __________________________________________________________

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Module 2: Overview of the ChalleNGe Program

1. Select the eight core components addressed by all cadets in the ChalleNGe program.

   - Leadership/fellowship
   - Job skills
   - Health & Hygiene
   - Independence Service
   - to community Life-
   - coping skills
   - Confidence
   - Poise
   - Physical fitness
   - Responsible citizenship
   - Self-respect
   - Academic excellence

2. Pick one of the eight core components and define that component in your own words. Be sure to list what component you are defining.

3. During the residential phase, cadets attend daily classes in support of the Academic Excellence core component.

   - True  False

4. One of the ways the "Job Skills" core component is accomplished is by training cadets on how to give a successful job interview.

   - True  False

5. The National Guard Youth ChalleNGe Program was piloted in this year: 19.  

Module 3: What is a Mentor?

1. Name three of the five areas of the mentoring pyramid:  

2. You are talking with your cadet and you ask "How has your week been?" The response you get is "Good." Write one example of an open-ended question that you could ask your cadet to get a more in-depth response.

3. With active listening, if you do not understand exactly what your cadet is saying to you, try repeating back the information as you understand it. What is the process called?

   - Obtaining information
   - Paraphrasing
   - Self-awareness
   - Simulation

4. A mentor is a person or friend who guides a less experienced person by building trust and modeling positive behaviors.

   - True  False
Module 4: Characteristics of a Mentor

1. The research has demonstrated that youth in high quality relationships improve in the following areas (check all that apply):
   - [ ] Academic performance
   - [ ] Reduce the likelihood of dropping out
   - [ ] Decrease incidence of high risk behaviors—substance abuse, carrying a weapon, unsafe sex and violence
   - [ ] Supports young people in their development-academic, emotional and social

2. There are many characteristics of mentors. The lesson indicates that mentors should be able to reflect on their own motivations, _______ and _______ to the relationship.

3. There are many characteristics of mentors. The lesson indicates that mentors should be able to identify realistic expectations about the relationship, the _______ and the _______, they can have on youth.

4. According to the article "Getting to the Gold", goals and activities are at the heart of the mentoring relationship. The key is to pay attention to the mentee's needs and _______.

5. According to the article "Mentoring Works" by Jonathan Alter, "mentoring is not the solution to the problems of the next generation. _______ comes first."
   - [ ] Schools
   - [ ] Training
   - [ ] Parenting
   - [ ] Extra-curricular activities

Module 5: The Case Manager

1. Case management refers to the “oversight practices employed by a program that lead to active mentor matches and successful cadet placement” within which phase of the ChalleNGe program?
   - [ ] Pre-Challenge
   - [ ] Challenge
   - [ ] Residential
   - [ ] Post-Residential

2. _______ refer to situations in which mentors and mentees are fulfilling their contact requirements and meeting monthly reporting requirements.

3. According to the "Key Points" section of this module, one of the most important roles of the case manager is to be a cadet _______.
   - [ ] Cheerleader
   - [ ] Representative
   - [ ] Guidance Counselor
   - [ ] Advocate

4. Some of the duties of the case manager include (check all that apply):
   - [ ] Maintaining monthly communication with mentors
   - [ ] Monitoring and recording mentoring activities and contacts
   - [ ] Recording cadets’ placement activities
   - [ ] Maintaining and reporting on contact with cadets who are active duty military
5. Your mentoring ________________ will outline your reporting requirements.

Module 6: Qualities and Needs of Adolescents and At-Risk Youth

1. ______________________ addresses the youth need to be good at something, rather than stay caught in a cycle of failure.

2. This module lists the needs of adolescent youth. ______________________ is the need to be accepted and loved by others, rather than be alienated from them. Youth seek to gain the acceptance, attention, and affection of others.

3. This need of youth addresses the need to gain control of one’s destiny, rather than be at the mercy of others.
   - Belonging
   - Master
   - Independence
   - __________ Generosity

4. Generosity is the need to give to others, rather than to be always receiving.
   - True
   - False

5. Summarize one of the things you learned about adolescent youth and the role of mentors from watching the video in this module.

Module 7: Relationship Building

1. Successful early stages of the relationship—Forming and Norming—are crucial to the long-term effectiveness of the match and the achievement of ChalleNGe goals. This is why the first _____ months of the mentoring relationship are important and need a lot of attention.
   - 1
   - 2
   - 3
   - 4

2. The stages of a relationship include forming, norming, storming, performing, and mourning/morning. The stages listed are always sequential.
   - True
   - False

3. During this phase the primary role of the mentor is to participate in mentor training and to help the cadet prepare their Post-Residential Action Plan (P-RAP).
   - Pre-ChalleNGe
   - Residential
   - Post-Residential
   - None of these

4. During this phase the mentor "matching ceremony" happens.
   - Pre-ChalleNGe
   - Residential
   - Post-Residential
   - None of these
5. List one thing you will do with your cadet in the forming phase of relationship development.

Module 8: Expectations and the Mentoring Relationship

1. This module addresses some challenges and possible solutions for common mentor relationship issues. One issue is a mentor needing career guidance. Check all the possible things presented in the presentation that a mentor can do to work on this challenge with cadet.
   - [ ] Ask about interests
   - [ ] Expose to new opportunities
   - [ ] Share experiences
   - [ ] Search Google for jobs

2. This module addresses some challenges and possible solutions for common mentor relationship issues. One issue is a mentor feeling overwhelmed. Check all the possible things presented in the presentation that a mentor can do to work on this challenge with cadet.
   - [ ] Friends don’t “fix”
   - [ ] Set limits
   - [ ] Ask for feedback
   - [ ] Take a stress management course

3. This module addresses some challenges and possible solutions for common mentor relationship issues. One issue is the mentee falls out of contact. Check all the possible things presented in the presentation that a mentor can do to work on this challenge with cadet.
   - [ ] Don’t take it personally
   - [ ] Focus on fun
   - [ ] Be persistent
   - [ ] Take a break

4. This module addresses some challenges and possible solutions for common mentor relationship issues. One issue is a mentee talks to you about risky behaviors. Check all the possible things presented in the presentation that a mentor can do to work on this challenge with cadet.
   - [ ] Tell the parent
   - [ ] Ask questions
   - [ ] Hold your opinion
   - [ ] Keep his confidence

5. This module addresses some challenges and possible solutions for common mentor relationship issues. One issue is a mentee tests you. Check all the possible things presented in the presentation that a mentor can do to work on this challenge with cadet.
   - [ ] Cool down
   - [ ] Set clear boundaries
   - [ ] Tell the parents
   - [ ] Reaffirm your commitment

Module 9: Introduction to P-RAP

1. The Post-Residential Action Plan is a tool that supports the process of goal development and action planning for the Residential and Post-Residential Phases. Within ChalleNGe this plan is commonly called and abbreviated to this: __________________________.
2. The P-RAP is a tool that provides the roadmap to a cadet’s success.
   □ True □ False

3. Check all the functions of the P-RAP:
   □ Helps cadets identify and obtain more durable placement
   □ Increases post-residential accountability
   □ Helps post-residential staff to monitor placement activities and work with cadets in the Post-Residential Phase
   □ Provides focus for mentoring relationships and guide mentor responsibilities

4. List one thing you learned from listening to the audio files in this module.
   ____________________________________________________________

5. The P-RAP contains many goals defined by the cadet. According to this module, goals should be:

Module 10: Communication between Mentor and Mentee

1. ____________________________ is about receiving information from the cadet and remaining non-judgmental and empathetic.

2. What percentage of communication is non-verbal?
   □ 63% □ 77% □ 89% □ 93%

3. When you seek to understand, ask more questions and try to withhold ________________.

4. Describe one active listening skill you learned about that will help you in your relationship with your cadet.
   ____________________________________________________________

5. Active listening is difficult.
   □ True □ False